

General Assembly

Amendment

February Session, 2010

LCO No. 5448

HB0509005448SR0

Offered by:

SEN. FASANO, 34th Dist.

To: House Bill No. **5090** File No. 666 Cal. No. 506

"AN ACT REGULATING THIRD-PARTY ADMINISTRATORS AND RATE APPROVALS FOR CERTAIN HEALTH INSURANCE POLICIES."

- After the last section, add the following and renumber sections and internal references accordingly:
- "Sec. 501. (NEW) (Effective July 1, 2010) (a) There is hereby created within the office of the Attorney General the Division of Civil Rights
- 5 Protection. The Division of Civil Rights Protection shall be lead by a
- 6 director appointed under subsection (b) of this section.
- 7 (b) The director of the Division of Civil Rights Protection shall be
- 8 appointed by the Attorney General for a six-year term with the advice
- 9 and consent of the Senate. The director shall have a minimum of fifteen
- 10 years experience as an attorney, preferably, three of such fifteen years
- shall be in private practice, and a minimum of five years experience
- 12 with an agency of government that performs investigations or five
- 13 years as a judge. No person may serve for more than one term as
- 14 director. The director shall report directly to the Attorney General. The

15 director cannot be removed from office by the Attorney General except 16 for official misconduct or gross incompetence. If the director is 17 removed by the Attorney General and believes that the dismissal was 18 not for cause, the director may appeal the dismissal to the joint 19 standing committee of the General Assembly having cognizance of 20 matters relating to the judicial branch, which may overturn the 21 director's removal by majority vote following an inquiry conducted 22 according to a process chosen by the chairpersons of said committee.

- (c) The director of the Division of Civil Rights Protection shall submit an annual budget request directly to the General Assembly. The division shall be staffed by at least four licensed attorneys in addition to the director and appropriate support staff. The division shall be provided necessary funding in order to support its operations.
- 28 (d) (1) The Division of Civil Rights Protection shall investigate 29 allegations of fraud and misconduct pertaining to the violation of the 30 civil rights or civil liberties of any person or entity subject to the 31 jurisdiction of the office of the Attorney General lodged against any 32 employee or contractor involved in investigations at the office of the 33 Attorney General or against the Attorney General.
 - (2) The Division of Civil Rights Protection shall create a form by which persons or entities subject to the jurisdiction of an Attorney General investigation may lodge a complaint for fraud or misconduct pertaining to civil rights or civil liberties. All such complaints shall be submitted upon such form by mail or electronically.
 - (3) Each complaint shall be investigated by the Division of Civil Rights Protection in the order received, except the director may use discretion to prioritize the investigation of complaints, provided all complaints are investigated.
- 43 (4) For each such complaint, the Division of Civil Rights Protection 44 shall perform a reasonable review of the facts and circumstances 45 surrounding the complaint, including review of the complaint and any 46 available documents concerning such complaints, and shall draw a

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47 preliminary conclusion regarding whether it may become necessary to 48 perform examinations of witnesses under oath and to review all relevant records, including the Attorney General's office, including but 49 50 not limited to, files and electronic mailings. If the director believes that 51 such examinations are necessary, the director shall seek the 52 authorization of the Attorney General to perform such an examination. 53 If the Attorney General denies the director's request, the director may 54 appeal to the presiding judge of the superior court for the judicial 55 district of Hartford, who may so authorize the Division of Civil Rights 56 Protection to perform such a review if the presiding judge believes that 57 the allegations suggest that the preliminary investigation has produced 58 a reasonable likelihood that the complaint has merit and that the 59 Attorney General's office has engaged in misconduct. For purposes of 60 this subdivision, "misconduct" means a violation of the rules of 61 professional conduct governing attorneys adopted by the judges of the 62 Superior Court, a violation of the general statutes, a violation of the 63 common law or a deviation from the standards of law enforcement 64 investigations.

- (e) For complaints where the director has sought and received permission to examine witnesses under oath and review documents from the office of the Attorney General, the Division of Civil Rights Protection may take sworn testimony of witnesses, review relevant records, and issue subpoenas to do the same. Lying under oath to the Division of Civil Rights Protection or otherwise obstructing an investigation shall be a class D felony.
- (f) All investigations must be finalized by the Division of Civil Rights Protection with a finding by the director. If the director determines that no further action is necessary, the complainant and the person against whom the complaint was filed shall be so notified. If the director determines that a crime may have been committed, the director shall file a report with the Attorney General and recommend prosecution by the Chief State's Attorney. The Attorney General shall decide how to act upon this report. If the director believes that a rule of professional conduct governing attorneys adopted by the judges of the

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81 Superior Court has been violated by an attorney, the director shall 82 refer the matter directly to the State-Wide Bar Counsel, along with a 83 report setting forth the director's conclusions. If the director believes 84 that the subject of the investigation has otherwise demonstrated 85 incompetence or callous disregard for the rights of subjects of Attorney 86 General investigations, he shall so report to the Attorney General for 87 the Attorney General's review and management decision as to the 88 employee's standing in the division.

- (g) The director of the Division of Civil Rights Protection shall submit an annual report to the Attorney General and the joint standing committee of the General Assembly having cognizance of matters relating to the judicial branch setting forth the director's activities for the year. This report shall include relevant statistics regarding the number of cases initiated and completed and the resolution. The director shall also provide the director's impressions regarding the process employed by the office of the Attorney General during investigations and their conformance with professional investigatory standards. The director shall pay particular attention to potential financial exposure to the possibility of a successful civil suit against the office of the Attorney General or any state agency, that the shortcomings of the Attorney General's office's investigative methods may facilitate. The director shall make whatever recommendations for changes in methodology by the Attorney General in its investigations that the director believes are warranted because of shortcomings in current procedures.
- (h) The director of the Division of Civil Rights Protection shall, if the director believes that the office of the Attorney General is wilfully nonresponsive to valid criticisms that the director believes if not corrected, may expose the state to civil liability, contact the chairpersons of the joint standing committees of the General Assembly having cognizance of matters relating to the judicial branch and to appropriations and the budgets of state agencies and ask for a private meeting in which to share the director's concerns. At such meeting, the director shall explain the foundations for the concerns, the Attorney

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115 General's failure to respond and the director's basis for believing that the problems the director has identified, if left uncorrected, could 116 117 result in civil liability. The chairpersons of said joint standing 118 committees shall use discretion in acting upon such a report. All such 119 reports shall be confidential unless said chairpersons choose to make 120 them public. Any corrective action pursued by the General Assembly as a result of such a report shall not be admissible in an action against 121 122 the state."